

VISTA RIDGE VISTA RIDGE

About Vista Ridge and Fort McMurray:

Vista Ridge is a community all season park area located near Fort McMurray, in northern Alberta, a community of approximately 70,000 residents. The region holds one of the largest oil reserves in the world.

Vista Ridge has been providing quality winter recreation to the residents of the region since 1996. The area boasts two quad chairlifts, five carpet lifts and a tube park. Vista Ridge also offers the finest quality terrain park areas. In recent years Vista Ridge has introduced summer activities with an aerial park, mini-putt, skatepark/pump track, frisbee golf and most recently a 12-hole family golf course with an aqua driving range.



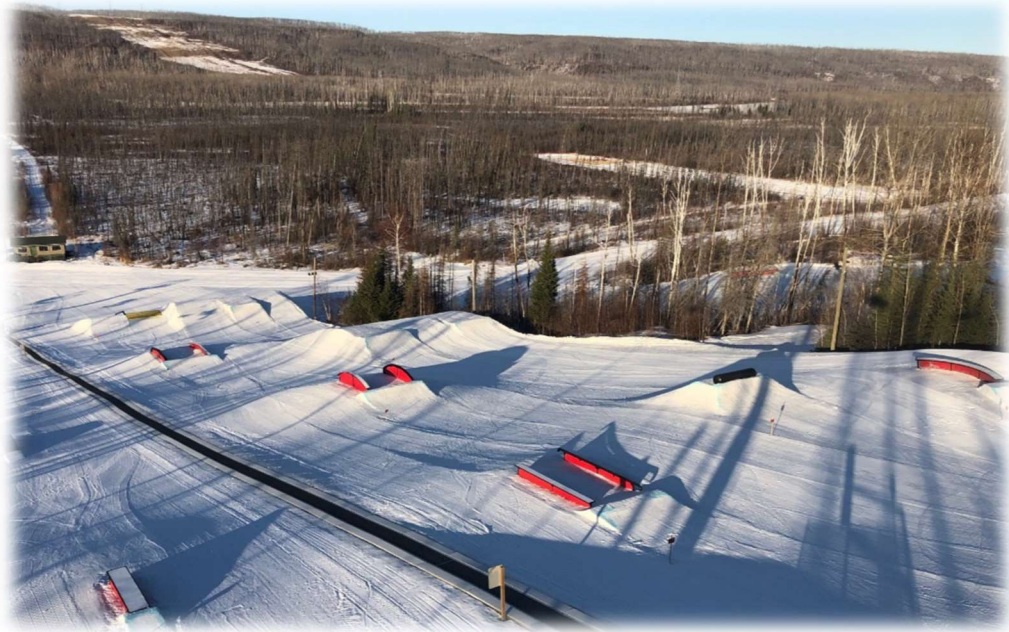
In remote communities, quality recreation is very important and this is even more relevant in our region since the 2016 wildfire that swept through the city and the surrounding communities. Vista Ridge is looking for people who are up for an adventure and willing to be part of a staff community within the larger community of the region. This adventure is not for the faint of heart but will be one you won't ever forget.

As employees of a small recreation facility, Vista Ridge staff typically work in multiple departments throughout the season and will get experience in many aspects of the ski/board, golf & aerial park industry.

Winter Season: Late November to Early April
Activities: Skiing/Snowboarding, Snow Tubing, Cross Country Skiing, Snowshoeing, Ice Skating



Ski Area (Drone shot)



Lower Park Area

Where is Vista Ridge?

Vista Ridge is located in the small residential area of Sapræe Creek, 20km outside of Fort McMurray, Alberta.

How do I get there?

Flights to Fort McMurray are available from all major Canadian centres, (Vancouver, Calgary, Edmonton, and Toronto). Vista Ridge staff will be at the airport or bus station to pick you up.



Base Area (Main Lodge & Wilson Chair)

Summer Season:

Late May to early October (Golf Course **Late May** opening, Aerial Park **Early June** opening)

Activities:

Aerial Park, Mini-Putt, Skatepark/Pump track, Frisbee Golf, 12-Hole Golf Course & Aqua Driving Range



Aqua Driving Range



Green on Hole #2

What is Vista Ridge looking for in their employees?

Vista Ridge is looking for employees who want an experience in the outdoor recreation industry and who are willing to

work hard. A positive attitude and **flexibility** are essential to get the most out of the experience. Working at Vista Ridge can be physically and mentally demanding at times – they value employees who can get on with what needs to be done regardless of conditions. In return, employees who are willing to put in the effort will find that Vista Ridge offers more in terms of experience, development and financial reward than most resorts.

Is housing provided?

Yes! Vista Ridge has developed its own staff village on site and is probably the finest in the industry. Between 20-30 full time staff live at



Vista Ridge at various times throughout the year. Each cabin is fully furnished with all cooking equipment/utensils, basic cable TV, Internet and each staff member has their own bedroom. Also, in the village there is an **outdoor hot-tub, fire pit**, and laundry facilities. As most of the staff live at the hill, everyone gets together for special occasions including a Christmas dinner.



Bedroom



Living Room



Washroom



Kitchen

How much is housing? How do I pay for it and how often?

\$200 is deducted every 2 weeks directly off of your paycheque (less than \$15/day). This includes all power/gas/water, TV and internet. Employees are responsible for their own food and meals as well consumable items like toilet paper/cleaning supplies.

How do I get to work from my staff accommodation?

Staff accommodation is about 50 meters from the main lodge – less than a minute’s walk!

How do I get to the shops for food and essential supplies?

Vista Ridge provides transportation into town on an as needed basis for **essential shopping** at a small monetary fee to cover petrol. Outside essential shopping or organized group functions, transportation is a personal responsibility. Taxi’s or coworkers (that become friends!) who have personal vehicles are the best option in this case, as there is no public transportation available to the community.



Skatepark/Pumptrack & Playground

What are the average hours of work per week?

Hours can vary greatly depending on business levels and temperatures. An average would be 30-35 hours per week. During busy periods such as snowmaking and holidays, you can expect to work more. Overtime is paid after 88hrs per two-week period.

Is there a minimum commitment?

Vista Ridge is seeking full-time seasonal staff and it is expected staff will, at least, complete one Winter or Summer season. There will be opportunity to work into the next season for the right candidates.



Social Fire Pit Area

JOBS AT VISTA RIDGE

Vista Ridge is not your typical outdoor recreation facility!

Vista Ridge wants to make the most of their employees' skills and experience so rather than offer loads of different jobs, we simplify the process: You just have to tell us if you have a preference for working indoors or working outdoors (or a little of both) don't worry, there's still opportunity to do both regardless of your initial choice.

All positions at Vista Ridge will involve customer service in some way, so a friendly attitude is a must.

We hire in the following categories:

- Outside Operations – may include ski lift operations, tube park, snow removal, parking attendant, aerial park guide, golf course maintenance, golf cart attendant, property maintenance.
- Inside Operations – may include guest services, food & beverage attendant, rental shop attendant, server/bar tender, beverage cart (golf course).



Summer Aerial Park

Vista Ridge

Position:	Outside Operations
Reports to:	Assistant Manager/General Manager
Status of position:	Full Time
Start Date:	Winter Intake - early November, Summer intake - end of May
Pay Rate:	CA \$17.00/hour

Description:

Outside Operations staff help with the daily maintenance and running of the ski area, snow tubing park, 12-hole golf course, aerial park, grass cutting/property maintenance and may assist with chairlift/equipment maintenance. Candidates should be physically fit and happy to work outside in all conditions. If you're looking to get away from a desk job, then this is absolutely the role for you! As with all positions at Vista Ridge, we will try to make use of any special skills or experience you may have.

Duties may include (but are not limited to):

- Interacting with guests
- Ski lift operations
- Snowmaking operations
- Terrain Park building
- Tube Park operations
- Parking lot attendant
- Snow removal
- Operating various types golf course equipment (utility vehicles, golf carts, push mowers, string trimmers etc)
- Watering trees, plants, gardens, grass
- Aerial Park guide – fitting guests with harnesses, conducting demonstration, coaching, assessing safety
- Golf cart attendant
- General labouring and property maintenance
- Cleaning equipment
- All other tasks as assigned

Qualifications/Experience:

On the job training is provided for all duties. A willingness to watch, listen, and learn and work hard are essential! No previous experience is required, but any experience in construction, maintenance, trades, operating hand tools or heavy equipment or similar will be made useful.

Vista Ridge

Position:	Inside Operations
Reports to:	Manager of Inside Operations / General Manager
Status of position:	Full Time
Start Date:	End May/Early June
Pay Rate:	CA \$17.00/hour

Description:

Inside operations staff are responsible for creating a great guest experience in all of our indoor spaces. Candidates must be flexible and should have great customer service skills. As with all positions at Vista Ridge, we will try to make use of any special skills or experience you may have. Inside Operations staff will have the opportunity to work in various departments such as Guest Services, Rental Shop, Cafeteria & Lounge.

Duties may include (but are not limited to):

- Food preparation and service in the cafeteria
- Server/bartending in the lounge
- Rental shop attendant (ski/board)
- Beverage cart (mobile drink/snack service on the golf course)
- Cash handling
- Basic administration
- Guest services – taking bookings via phone/email, processing payments, administering waivers
- Cleaning
- All other tasks as assigned

Qualifications/Experience:

On the job training is provided for all duties. A willingness to watch, listen, and learn and work hard are essential! No previous experience is required, but any experience in food service and preparation, office work, bar work or similar will be made useful.

Position: Ski/Snowboard Instructor
Reports to: Snow School Director
Status of position: Full Time
Start Date: End May/Early June
Pay Rate: CA \$17.00/hour

Description:

Ski and Snowboard instructors will instruct guests how to ski or snowboard in private lessons, multi-week camp programs and in group scenarios. While safety and risk management are top priority, providing a great guest experience is a close second.

Duties may include (but are not limited to):

- To provide lessons that comply with the standards set by CSIA or CASI
- To be responsible for the safety of customers at Vista Ridge during their lesson
- To read and comply with all Policies and Procedures as detailed in the staff handbook
- To be available to work in any other department as requested by the Employer **
- To be available to work at special events that may include night events
- To attend and have input at clinics (Vista Ridge will fully support the instructor if he/she wishes to pursue further qualifications)
- To be actively aware of customer service and the importance of the guest experience
- To have input into and help organize snow-school events

**** Special Circumstance**

Vista Ridge is unique in that all staff are expected to multitask as their skills allow. The instructor will be expected to work in other departments. This will benefit Vista Ridge through the utilization of all staff and offer the instructor a unique work/learning experience.

Qualifications/Experience:

On the job training is provided for all duties. A willingness to watch, listen, and learn and work hard are essential! No previous experience is required, but any experience in food service and preparation, office work, bar work or similar will be made useful.

Interested applicants please submit resume to dwilson@vistaridge.ab.ca with your preference of inside operations or outside operations.

Check out this video our staff made from a previous winter season - <https://www.youtube.com/watch?v=eay9kdfJB0s>

Thanks for your consideration!



We can't forget our two resident fur staff Goose & Roman!